

# DDSR Aggregation Tariff and Residential Energy Storage Pilot

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Customer to Grid Solutions



# Background on Decision No. 77855

- APS to file a tariff that permits and provides compensation for the aggregation of distributed energy storage and Distributed Demand-Side Resources ('DDSR')
- Calls for the valuation of operating characteristics and various DDSR technologies (*right*)
- Provide a process to incorporate stakeholder feedback before submitting the proposed tariff

## Value Streams

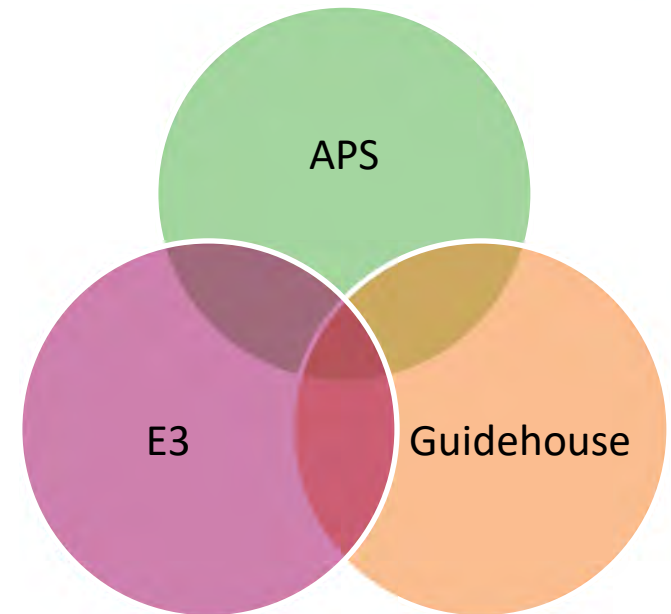
- **Capacity**
- **Demand Reduction**
- **Load Shifting**
- **Locational Value**
- **Voltage Support**
- **Ancillary and Grid Services**

## Technologies








- **Connected Smart Thermostats**
- **Water Heating Controls**
- **Pool Pump Controls**
- **Managed EV Charging**
- **Electric Batteries**
- **Building Energy Management System**

# DDSR Tariff Work to Date

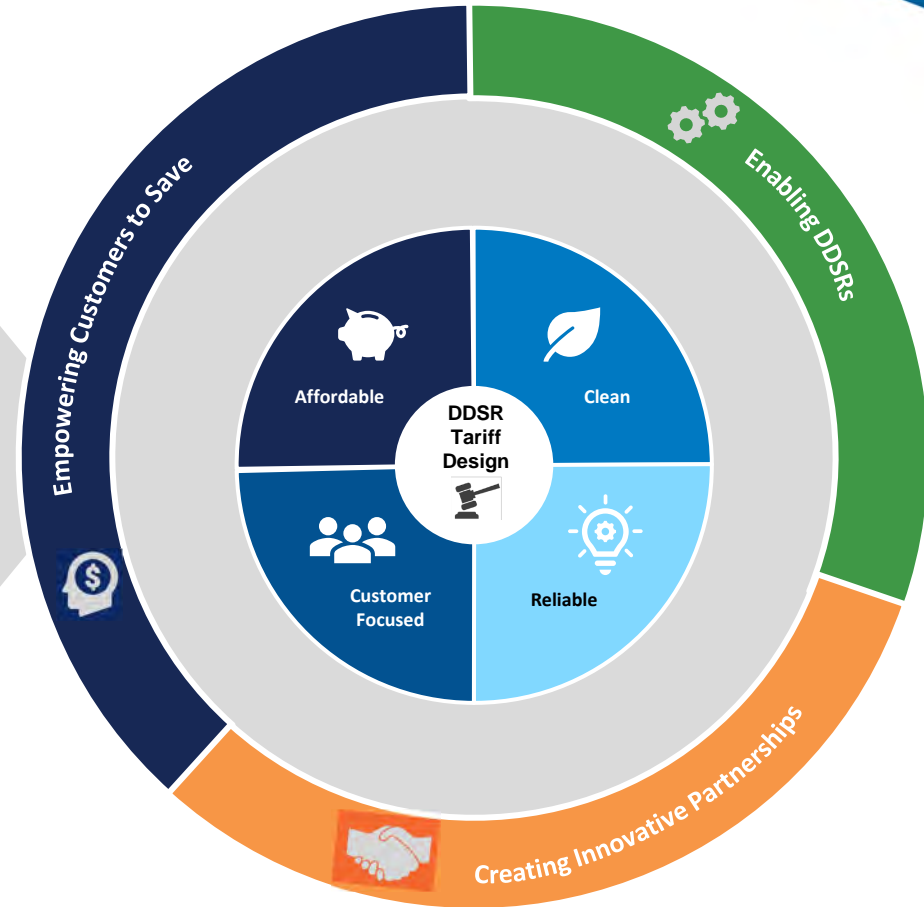
- Coordinated team with strong understanding of APS DSM programs (Guidehouse) and IRP valuation process (E3)
  - E3:** stakeholders, tariff design, valuation
  - GH:** tariff assessment, impact analysis
- Conducted a review of ~50 DDSR tariffs and proceedings across 12 states and 19 utilities
- Developed a workplan and framework to guide research, analysis and stakeholder engagement
- Held February 19, March 8 and 29 meetings attended by 30+ stakeholders



# Strategy Wheel – Defining Goals & Desired Outcomes

-  **Clean** – Build a clean energy future with the goal to deliver 100% clean, carbon-free energy to customers by 2050
-  **Affordable** – Help customers save on their energy bills; make cost-effective investments in DDSR technologies
-  **Reliable** – Ensure DDSRs respond as expected when called and DDSR impacts can be measured
-  **Customer Focused** – Make sure DDSRs are easy to install and use. Provide as many customers as possible with opportunities to adopt/use DDSRs
-  **Empowering Customers to Save** – Help customers save on their energy bills through modern rate architecture, and sending meaningful and actionable cost-based price signals
-  **Enabling DDSRs** – Support unique tariff designs that fairly and completely compensate for the value of DDSRs
-  **Creating Innovative Partnerships** – Focus on expanding partnerships to multiple market players to help APS and its customers achieve their goals

But do we have the right goals & desired outcomes?



# Recommended DDSR Design Concepts

## Expand Current Successful Efforts

- Already good aggregation results happening in Cool Rewards smart thermostat DR and Peak Solutions C&I DR

## Add Performance Payment Option

- Propose adding a performance payment element to the Residential Energy Storage Pilot
- Offer additional upfront incentive for 3-year commitment to share up to 80% capacity for 100 events/yr.

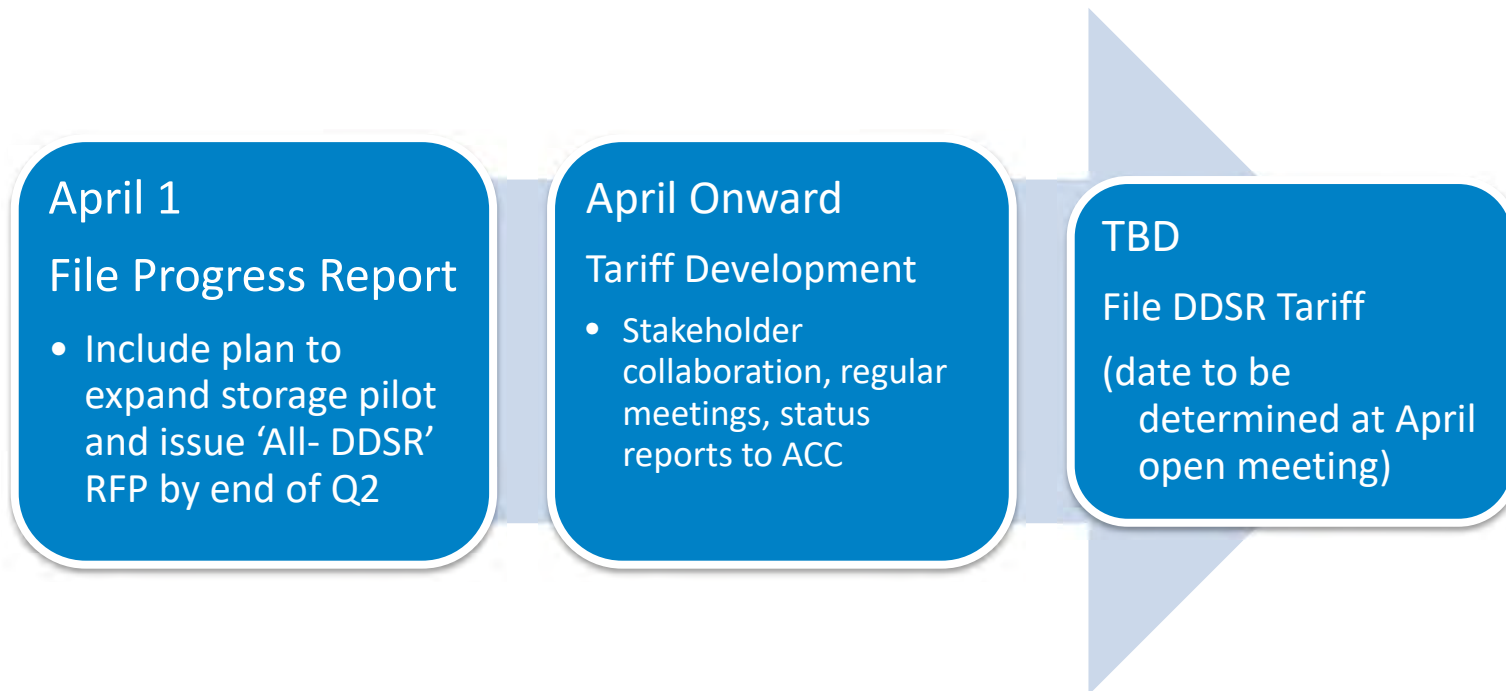
## Issue 'All-DDSR' RFP

- Seek proposals for system needs and to solve constraints on a specific feeder to explore locational value
- Include all DDSRs being discussed
- Include performance guarantees, penalties for non-performance to provide market-based cost info

## Potential Future Option – New Pilot Tariff

- How to make it work for 'aggregation'?

# DDSR Tariff Next Steps

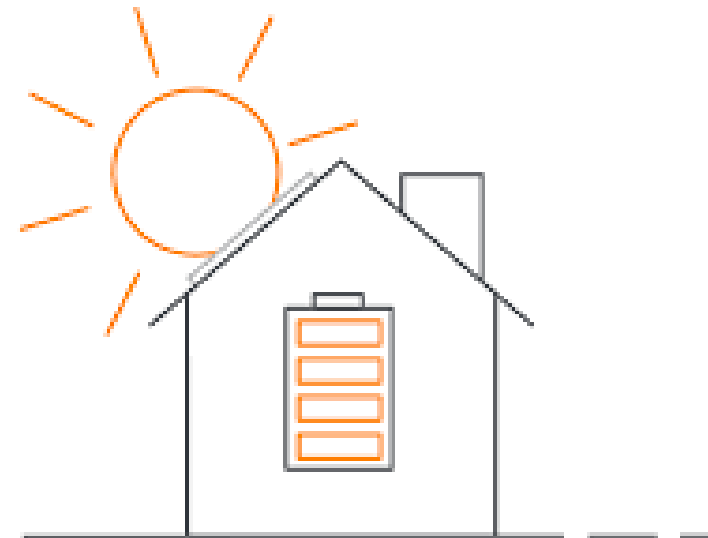
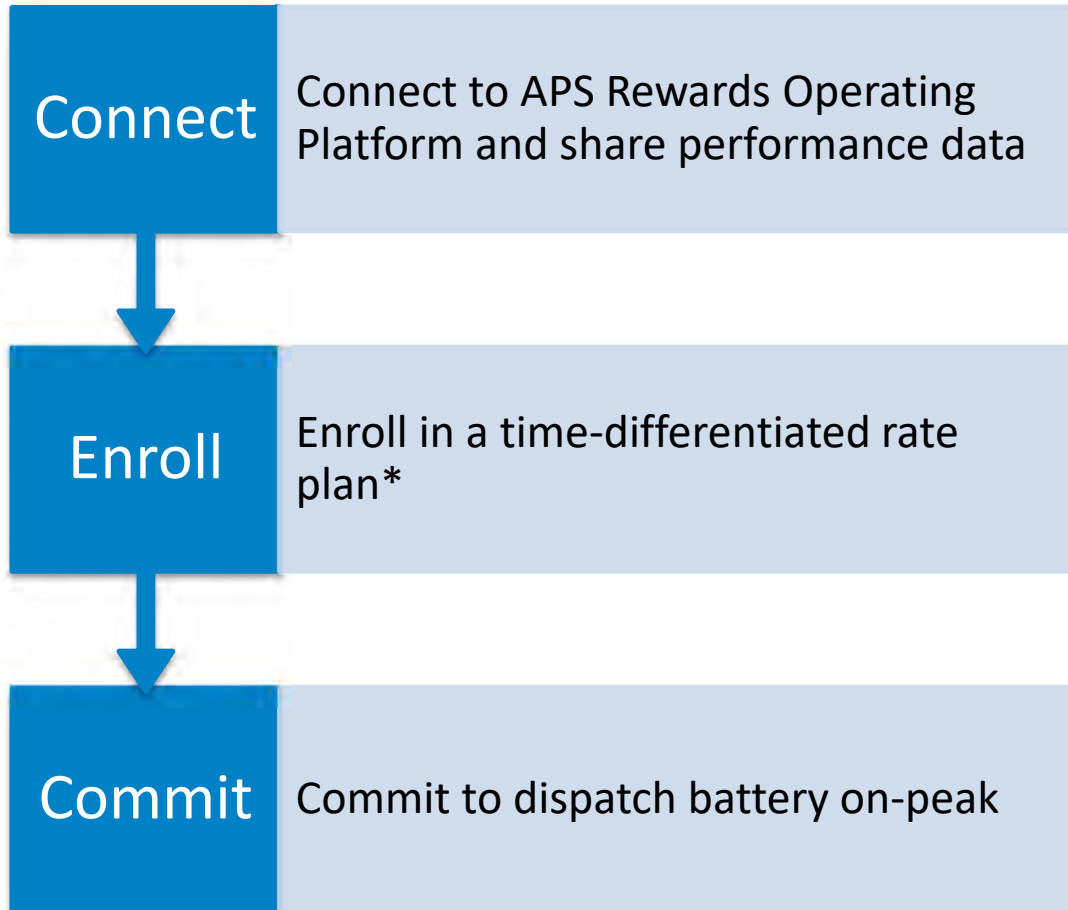


# Residential Energy Storage Pilot Overview

- Approved in RES October 2020, Moved to 2021 DSM Plan
- 3-year pilot with \$3 million total budget
- Upfront incentives up to \$2500/system for eligible new residential battery installations
- Customers commit to share battery data and to minimal performance requirements



# Customer Requirements



\*Participating grandfathered solar customers may retain current service plan and RCP purchase rate.



## Eligibility

- Newly installed battery systems
- Customer enrolled in qualifying APS rate
- Batteries connect to the APS Rewards Operating Platform for data share
  - Current EnergyHub partners shown below. Final list of eligible batteries for APS program TBD.



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## Customer Incentives

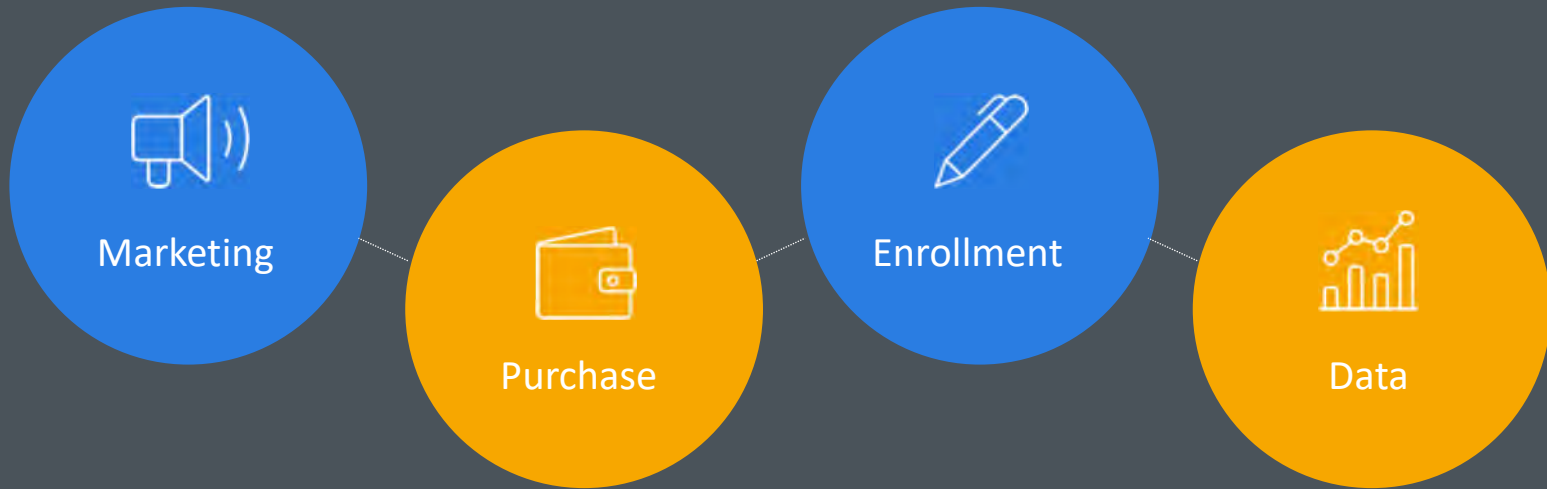
- One-time upfront incentive of **\$500/kW**, capped at **\$2500/system**
- Paid when connected to APS Rewards Operating Platform (EnergyHub)
- Paid directly to customer or assigned by customer to third party
- APS Proposing to add upfront performance incentive to share capacity



## Optional Upfront Performance Payment

- In the DDSR Tariff proceeding, APS is proposing to add a performance payment option to the Energy Storage pilot
- Additional upfront incentive for customers who agree to share capacity
  - Up to 100 events/year, 80% capacity for 3 yrs.

# Customer journey



# Marketing

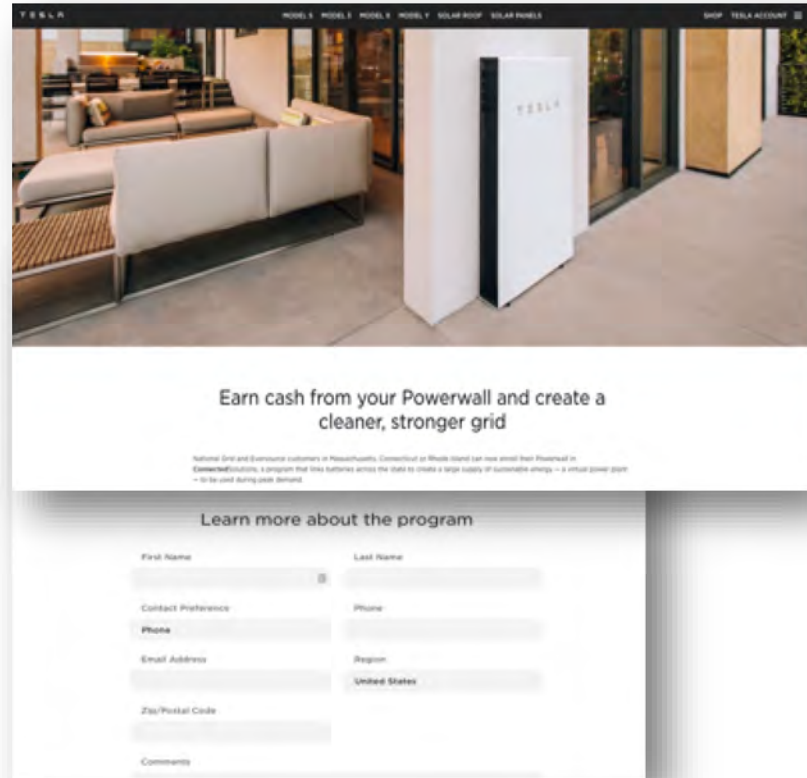
# Microsite & FAQ

- EnergyHub hosted
- Provides pathway for customers to purchase a new battery and apply to program via battery partners
- Host key program details in FAQ

The screenshot displays the UtilityCo Smart Savers microsite. At the top left is the UtilityCo logo and the text "UTILITYCO SMART SAVERS". On the top right are links for "FREQUENTLY ASKED QUESTIONS" and "CONTACT". The main heading reads "Join Smart Savers and get \$500 from UtilityCo". Below this, a sub-heading says "Sign up for Smart Savers to save money and energy! You'll receive \$500 from UtilityCo for purchasing and enrolling a battery." A link "Learn more about the program" is provided. The background features a photograph of a smiling family. The form is divided into two steps: "STEP ONE Do You Qualify?" and "STEP TWO Choose Your Battery". Under Step One, there is a confirmation prompt: "Confirm that you're eligible to enroll". A checked checkbox is next to the statement "I will allow UtilityCo to use energy from my battery on days where the grid needs additional resources". Under Step Two, there is a prompt: "Tell us about your battery". Two radio button options are shown: "I own an internet-connected storage battery." (unselected) and "I will purchase an internet-connected storage battery." (selected). A blue "Confirm & Continue" button is at the bottom, with a link "Have additional questions? Read the FAQ" below it.

# Marketing channel tactics

<p><b>Battery Partners</b></p>	<p><b>Installers &amp; Developers</b></p>
<ul style="list-style-type: none"> <li>• Email</li> <li>• Social media</li> <li>• Landing pages &amp; FAQs</li> </ul>	<ul style="list-style-type: none"> <li>• Email</li> <li>• Social media</li> <li>• Local advertising (print, radio, etc.)</li> </ul>
<p><b>Utility</b></p>	<p><b>EnergyHub</b></p>
<ul style="list-style-type: none"> <li>• Email</li> <li>• Social media</li> <li>• Landing page &amp; FAQ</li> </ul>	<ul style="list-style-type: none"> <li>• EnergyHub will coordinate marketing with battery partners, installers &amp; developers</li> <li>• No active role in outbound marketing</li> </ul>



Tesla landing page for Connected Solutions Program  
 Source: <https://www.tesla.com/connectedsolutions>

# Purchase



# Battery sales model

## Sales Model

- Customers purchase batteries from battery partners and installers/developers who leverage incentive during sales process
- Sales are usually made via consultation
- Program applications happen at the point of sale/installation
- Key to successful program design:
  1. Battery partners and installer/developers should both be able to receive the incentive and pass it along to customers
  2. Remain partner agnostic in program materials

## Battery Partners



# Enrollment

# Enrollment process

## 1. Apply



- Customer completes application and signs T&Cs during sales process
- Digital documents and e-signatures preferred, but some partners use physical documentation

## 2. Upload



- Applications, T&Cs, and enrollment file uploaded to SFTP by battery partner
- Enrollment file read into EnergyHub portal
- Applications and T&Cs stored on SFTP

## 3. Review



- Utility reviews pending enrollments in EnergyHub portal

## 4. Decision



- Battery partner or installer/developer informs customer of decision
- Battery partner responsible for obtaining missing information for soft rejections

Data



# Integrations: lite vs. API

- Today: lite integration framework
  - Battery partners share interval data on pre-defined cadence (see next slide)
- H1 2021: Telsa API integration
  - Real time performance data available via EnergyHub portal
- H2 2021: API integration framework
  - Allows for faster addition of new partners

# Data transfer process (lite version)

- Battery partner shares data via file transfer on pre-defined cadence (TBD)
- EnergyHub provides sample data file to battery partners to ensure consistency
- Example data points (15 minute interval):
  - Battery UUID
  - Battery stored energy
  - Solar power production
  - Timestamp
  - Battery mode
  - Grid connected
  - Battery energy
  - Site energy demand
  - Connectivity status
  - Battery power
  - Site power demand
  - Battery SOC
  - Solar energy production