# Qualified Technology Installer Updates

Madison Trujillo April 17, 2024





### **Program Overview**

- Bridging the gap between technology installers, residential customers and APS to provide clean-energy technologies,
  resources and optimal customer experiences
- Creating alignment to this customer-centric approach while offering substantial benefits to installers, setting you apart from competitors.
- Empowering installers in their role in the customer's journey
- Maintaining the most up-to-date information on clean-energy technologies and gaining marketplace distinction.



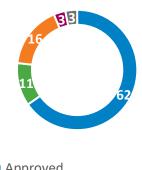




### **QTI** Application

- We have approved 47 companies as of 4/11/24 and have received 120 inquiries for the program
- Incomplete application trends
  - Not attaching license and insurance information
  - Incomplete contact information
  - Not attaching marketing materials (for solar installers)

#### QTI Applicants by Status

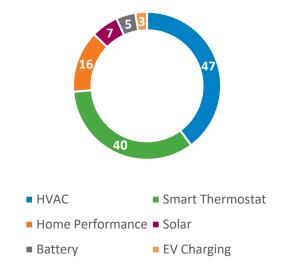


- Approved
- Under review
- Incomplete
- Inquired
- Did not meet qualifications



### **QTI Current Participants**

Qualified Installers by Technology



- We will continue to accept program applications
- The customer website has launched as of April 5, 2024
- Customer communications are planned for Earth Week
- Solar and battery customer surveys for all installations began on April 8, 2024
- Approved QTIs have received access to the online training as of April 9, 2024 via the Electric League of Arizona. Installers have 6 weeks to complete this training to remain in compliance with the program.

### **QTI Contacts**

- Feel free to contact us with any questions: QTI@aps.com
- To apply email: <u>apsinfo@elaz.org</u>
- Visit our NEW website: aps.com/qti







## Questions?

