



Bill Explanation

The following is an example of a bill for a business customer on the **Extra Small with Demand** service plan.



Your electricity bill

Bill date: September 29, 2020

1 Summary of what you owe

Amount due on your last bill	\$362.51
⊖ Payment made, thank you	-\$362.51
⊖ Your balance forward	\$0.00
Your new charges (details on following pages)	
⊕ Cost of electricity (includes taxes and fees)	\$369.98
⊖ Total amount due	\$369.98
Payment due date	Oct 13, 2020

2 Budget Billing Status

Your current settle-up debit balance is \$XX.XX. For Budget Billing information, visit aps.com/budgetbilling.

YOUR ACCOUNT NUMBER:
0123456789

FOR SERVICE AT:
123 Main St

Questions?

Log in to My Account at aps.com
Call us at 602-371-6767

Save time with AutoPay

Enroll in AutoPay and your business's bill will automatically be paid on your due date. You'll receive an email with the amount and date of the withdrawal so there are no surprises. Visit aps.com/bizautopay and sign up today.

Bill Descriptions:

1 **Summary of what you owe**—This section will inform you of any credits or balances due on your account. It will also inform you of your next payment due date. If you have more than one service address, see page 2 of bill instead.

2 **Program enrollment information**—You will find any information about programs that you are enrolled in here, such as AutoPay or Budget Billing.

3 **Account information**—Here you will find your account number and the service address.

4 **APS messages**—You will find important information regarding your account, programs or other news from APS here.



1 Your electricity bill **Your account number**
0123456789
September 29, 2020

Business Name **Meter number: XX0000**
Meter reading cycle: 19

Service plan: Extra Small with Demand

2 Charges for electricity services

Cost of electricity you used

Customer account charge	\$16.13
Delivery service charge	\$36.88
Demand charge - delivery	\$27.60
Environmental benefits surcharge	\$16.48
Federal environmental improvement surcharge	\$0.87
System benefits charge	\$7.28
Power supply adjustment*	-\$1.20
Metering*	\$19.74
Meter reading*	\$0.29
Billing*	\$0.96
Generation of electricity*	\$213.18
Federal transmission and ancillary services*	\$20.95
Federal transmission cost adjustment*	\$0.83
LFCR adjustor	\$1.49
Tax Expense Adjustor	-\$14.14
Cost of electricity you used	\$347.34

Taxes and fees

Regulatory assessment	\$0.71
State sales tax	\$19.49
County sales tax	\$2.44
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$369.98

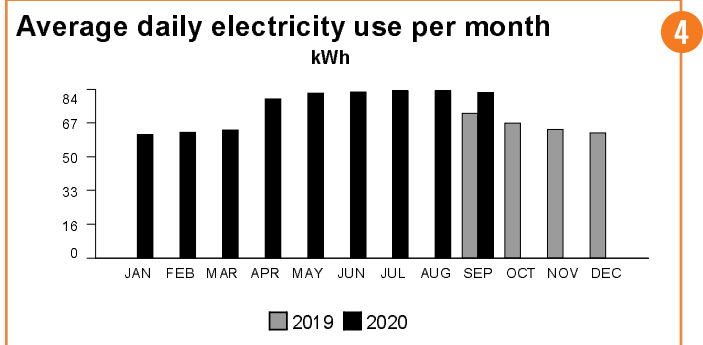
Total charges for electricity services \$369.98

* These services are currently provided by APS but may be provided by a competitive supplier.

3 Amount of electricity you used

Meter reading on Sep 29	19812
Meter reading on Aug 28	17174
Total electricity you used, in kWh	2638

Demand meter reading	3.87
Your total demand in kW	3.9
Your billed demand in kW	4.0



5 Comparing your monthly use

	This month	Last month	This month last year
Billing days	32	31	34
Average outdoor temperature	88°	96°	88°
Your total use in kWh	2638	2583	2453
Your billed demand in kW	4.0	4.0	4.0
Your average daily cost	\$11.56	\$11.69	\$10.52

Bill Descriptions:

- 1 Account information**—Here you will find important information regarding your account, service plan, meter number and billing cycle.
- 2 Charges for electricity services**—This is a breakdown of all the charges that go into your energy cost. This will include information regarding your energy usage, adjustors, demand charges and more. See the third page of this document for a full breakdown of charge descriptions.
- 3 Amount of electricity you used**—This section shows the dates your meter was read, the total amount of energy used during this billing period and the amount of energy used during on- and off-peak hours.
- 4 Average daily electricity used per month**—Compare this month's average daily energy use with your average daily usage last month and in the same month of the previous year.
- 5 Comparing your monthly use**—Compare the elements that can affect the cost of your bill (such as billing days, temperature, usage) with last month and the same month of the previous year.



Your electricity bill
September 29, 2020

Business Name

Your account number
0123456789

Service plan: Extra Small with Demand

Meter number: XX0000
Meter reading cycle: 19

Charges for electricity services

Cost of electricity you used

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Taxes and fees

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Cost of electricity with taxes and fees	\$369.98

Total charges for electricity services **\$369.98**

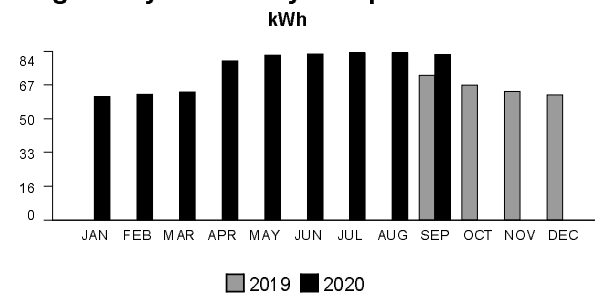
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Amount of electricity you used

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Average daily electricity use per month



Comparing your monthly use

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Glossary of terms:

- 1 **Customer account charge**—The minimum charge for having service available, whether you used electricity or not.
- 2 **Delivery service charge**—A charge, based on your kWh usage and/or kW demand, to build and operate the equipment for delivering electricity to your home, including lines, poles, transformers and substations.
- 3 **Environmental benefits surcharge**—A charge to cover the costs of programs approved by the Arizona Corporation Commission, including energy efficiency and renewable energy projects.
- 4 **Federal environmental improvement surcharge**—A charge to recover a portion of the cost of investments and expenses for environmental improvements at APS's generation facilities designed to comply with environmental standards mandated by federal laws or regulations.
- 5 **Systems benefits charge**—A charge to cover the costs of programs approved by the Arizona Corporation Commission, including low-income assistance, demand side management, customer education, environmental, renewables, long-term public benefit research and development, nuclear fuel disposal and nuclear power plant decommissioning programs as well as other programs approved by the Commission.
- 6 **Power supply adjustment**—An adjustment mechanism to recover fluctuations in fuel and purchased power costs.
- 7 **Metering**—A charge for providing and servicing the meter.
- 8 **Meter reading**—A fixed fee to determine your energy use.
- 9 **Billing**—The cost of calculating and providing your monthly statement.
- 10 **Generation of electricity**—The cost of producing the electricity you used this month.
- 11 **Federal transmission and ancillary services**—The cost for moving high voltage electricity from generating facilities and other sources to the APS distribution lines.
- 12 **Federal transmission cost adjustment**—A cost, based on your kWh usage, to adjust for annual charges in transmission-related costs procured to serve retail customers.
- 13 **LFCR adjustor**—A charge to recover fixed costs of providing service, such as power poles, wires, and other delivery infrastructure, that are lost due to mandated energy efficiency and rooftop solar.
- 14 **Tax expense adjustor**—An adjustor that provides a reduction to customer bills based on recent changes to the federal corporate income tax rate.
- 15 **Regulatory assessment**—A cost imposed on customers of state-regulated utilities to help fund the Arizona Corporation Commission and Residential Utility Consumer's Office.
- 16 **Franchise fee**—A charge by a municipality for APS's use of the public rights-of-way for its facilities.