



Bill Explanation

The following is an example of a bill for a business customer on the **Large GS** service plan.



Your electricity bill

Bill date: October 21, 2020

1 Summary of what you owe

Amount due on your last bill	\$81,387.69
⊖ Payment made	\$0.00
⊖ Your balance forward	\$81,387.69
Your new charges (details on following pages)	
⊕ Cost of electricity (includes taxes and fees)	\$40,564.04
⊖ Total amount due	\$121,951.73
Payment due date	Nov 4, 2020

2 Budget Billing Status

Your current settle-up debit balance is \$XX.XX. For Budget Billing information, visit aps.com/budgetbilling.

YOUR ACCOUNT NUMBER:
0123456789

FOR SERVICE AT:
123 Main St

Questions?

- Log in to My Account at aps.com
- Call us at 855-769-3729

We Want to Help

Times are tough. We want to help. That's why we are extending the period of not disconnecting customers for non-payment through the end of the year. We also have pledged \$6.8 million in assistance to customers struggling due to COVID-19. Learn about this and our other assistance programs at aps.com/support.

Save money by controlling your lights

Join us for a free webinar on November 4, 2020, from 11 a.m. to noon. Learn best practices for advanced lighting controls. During a lighting upgrade, replacing existing fixtures with lower wattage models can save a significant amount of energy. Did you know that by adding lighting controls, you can double that savings? We'll review the latest methods and technology for lighting controls to help you save money. Visit aps.com/training to sign up.

Bill Descriptions:

1 Summary of what you owe—This section will inform you of any credits or balances due on your account. It will also inform you of your next payment due date. If you have more than one service address, see page 2 of bill instead.

2 Program enrollment information—You will find any information about programs that you are enrolled in here, such as AutoPay or Budget Billing.

3 Account information—Here you will find your account number and the service address.

4 APS messages—You will find important information regarding your account, programs or other news from APS here.



1 Your electricity bill October 21, 2020	Business Name	Your account number 0123456789
Service plan: Large GS,Prim	Meter number: XX0000	
	Meter reading cycle: 12	

2 Charges for electricity services

Cost of electricity you used

Customer account charge	\$76.93
Delivery service charge	\$0.00
Demand charge - delivery	\$8,708.80
Environmental benefits surcharge	\$638.60
Federal environmental improvement surcharge	\$123.18
System benefits charge	\$1,033.34
Power supply adjustment*	-\$170.73
Metering*	\$140.93
Meter reading*	\$0.29
Billing*	\$0.96
Generation of electricity*	\$19,708.42
Demand charge - generation*	\$5,496.00
Federal transmission and ancillary services*	\$2,870.00
Federal transmission cost adjustment*	-\$40.00
Tax Expense Adjustor	-\$2,007.90
Cost of electricity you used	\$36,578.82

Taxes and fees

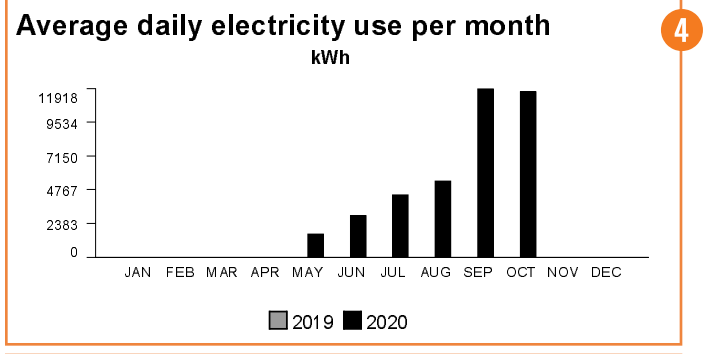
Regulatory assessment	\$74.33
State sales tax	\$2,093.63
County sales tax	\$261.70
City sales tax	\$822.50
Franchise fee	\$733.06
Cost of electricity with taxes and fees	\$40,564.04

Total charges for electricity services \$40,564.04

* These services are currently provided by APS but may be provided by a competitive supplier.

3 Amount of electricity you used

Your meter reading was estimated on Oct 19	80
Meter reading on Sep 17	54
Read difference is	26
Multiplier applied to the read difference	14400
Electricity you used, in kWh	374400
Total electricity you used, in kWh	374400
Your estimated demand meter reading	0.05
Multiplier applied to the read	14400
Your total demand in kW	720.0
Your billed demand in kW	1000.0



5 Comparing your monthly use

	This month	Last month	This month last year
Billing days	32	29	N/A
Average outdoor temperature	88°	94°	N/A
Your total use in kWh	374400	345600	N/A
Your billed demand in kW	1000.0	1000.0	N/A
Your average daily cost	\$1,267.63	\$1,343.0	N/A

Bill Descriptions:

- 1 Account information**—Here you will find important information regarding your account, service plan, meter number and billing cycle.
- 2 Charges for electricity services**—This is a breakdown of all the charges that go into your energy cost. This will include information regarding your energy usage, adjustors and more. See the third page of this document for a full breakdown of charge descriptions.
- 3 Amount of electricity you used**—This section shows the dates your meter was read, the total amount of energy used during this billing period.
- 4 Average daily electricity used per month**—Compare this month's average daily energy use with your average daily usage last month and in the same month of the previous year.
- 5 Comparing your monthly use**—Compare the elements that can affect the cost of your bill (such as billing days, temperature, usage) with last month and the same month of the previous year.



Your electricity bill
October 21, 2020

Business Name

Your account number
0123456789

Service plan: Large GS,Prim

Meter number: XX0000
Meter reading cycle: 12

Charges for electricity services

Cost of electricity you used

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Cost of electricity you used	\$36,578.82

Taxes and fees

14 Regulatory assessment	\$74.33
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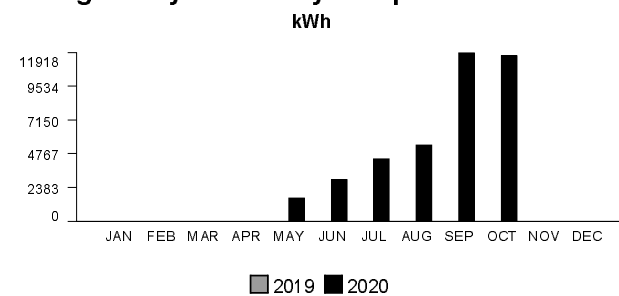
Total charges for electricity services **\$40,564.04**

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Amount of electricity you used

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Average daily electricity use per month



Comparing your monthly use

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Your average daily cost	\$1,267.63	\$1,343.0	N/A

Glossary of terms:

- 1 Customer account charge**—The minimum charge for having service available, whether you used electricity or not.
- 2 Delivery service charge**—A charge, based on your kWh usage and/or kW demand, to build and operate the equipment for delivering electricity to your home, including lines, poles, transformers and substations.
- 3 Environmental benefits surcharge**—A charge to cover the costs of programs approved by the Arizona Corporation Commission, including energy efficiency and renewable energy projects.
- 4 Federal environmental improvement surcharge**—A charge to recover a portion of the cost of investments and expenses for environmental improvements at APS's generation facilities designed to comply with environmental standards mandated by federal laws or regulations.
- 5 Systems benefits charge**—A charge to cover the costs of programs approved by the Arizona Corporation Commission, including low-income assistance, demand side management, customer education, environmental, renewables, long-term public benefit research and development, nuclear fuel disposal and nuclear power plant decommissioning programs as well as other programs approved by the Commission.
- 6 Power supply adjustment**—An adjustment mechanism to recover fluctuations in fuel and purchased power costs.
- 7 Metering**—A charge for providing and servicing the meter.
- 8 Meter reading**—A fixed fee to determine your energy use.
- 9 Billing**—The cost of calculating and providing your monthly statement.
- 10 Generation of electricity**—The cost of producing the electricity you used this month.
- 11 Federal transmission and ancillary services**—The cost for moving high voltage electricity from generating facilities and other sources to the APS distribution lines.
- 12 Federal transmission cost adjustment**—A cost, based on your kWh usage, to adjust for annual charges in transmission-related costs procured to serve retail customers.
- 13 Tax expense adjustor**—An adjustor that provides a reduction to customer bills based on recent changes to the federal corporate income tax rate.
- 14 Regulatory assessment**—A cost imposed on customers of state-regulated utilities to help fund the Arizona Corporation Commission and Residential Utility Consumer's Office.
- 15 Franchise fee**—A charge by a municipality for APS's use of the public rights-of-way for its facilities.