



## Bill Explanation

The following is an example of a bill for a residential customer on the **Time-of-Use 4pm-7pm Weekdays with Demand Charge** plan.



### Your electricity bill

Bill date: September 2, 2022

#### 1 Summary of what you owe

Amount due on your last bill	\$372.30
⊖ Payment made, thank you	-\$372.30
⊖ Your balance forward	\$0.00
Your new charges (details on following pages)	
⊕ Cost of electricity (includes taxes and fees)	\$220.56
⊖ <b>Total amount due</b>	<b>\$220.56</b>
<b>Payment due date</b>	<b>Sep 23, 2022</b>

#### 2 Budget Billing Status

Your current settle-up debit balance is \$XX.XX. For Budget Billing information, visit [aps.com/budgetbilling](https://aps.com/budgetbilling).

**YOUR ACCOUNT NUMBER:**  
0123456789

**FOR SERVICE AT:**  
123 Main St

#### Questions?

- Log in to My Account at [aps.com](https://aps.com)
- Go to [support.aps.com](https://support.aps.com) for help
- Stay informed. Visit [aps.com/alerts](https://aps.com/alerts)

#### Your Monthly Plan Comparison

Based on your energy usage over the past 7 months, you're already on the plan that saved you the most money - Time-of-Use 4pm-7pm Weekdays with Demand Charge. Learn more at [aps.com/plans](https://aps.com/plans).

#### Helping those in need

Whether you're looking to give a little help or need help yourself, you have options. With Project SHARE, for as little as a \$1 each month, you can help Arizonians in need pay their energy bill and qualified customers can get up to \$300 annually to help pay their energy bill with the program. Visit [aps.com/assistance](https://aps.com/assistance) to learn more about Project SHARE and all of the assistance programs available.

## Bill Descriptions:

**1 Summary of what you owe**—This section will inform you of any credits or balances due on your account. It will also inform you of your next payment due date. If you have more than one service address, see page 2 of bill instead.

**2 Program enrollment information**—You will find any information about programs that you are enrolled in here, such as AutoPay or Budget Billing.

**3 Account information**—Here you will find your account number and the service address.

**4 Plan comparison**—Review this information to see if you are already on the plan that saves you the most money or if you can save on a different plan.

**5 APS messages**—You will find important information regarding your account, programs or other news from APS here.



**1 Your electricity bill** **John Doe**

September 2, 2022 **Your account number**  
0123456789

---

**Service plan: Time-of-Use 4pm-7pm Weekdays with Demand Charge** **Meter number: XX0000**  
**Meter reading cycle: 11**

**2 Charges for electricity services**

**Cost of electricity you used**

Customer account charge	\$2.04
Delivery service charge	\$22.86
Demand charge on-peak - delivery	\$9.29
Environmental benefits surcharge	\$5.93
Federal environmental improvement surcharge	\$0.86
System benefits charge	\$6.73
Power supply adjustment*	\$16.12
Metering*	\$5.64
Meter reading*	\$2.04
Billing*	\$2.28
Generation of electricity on-peak*	\$8.64
Generation of electricity off-peak*	\$57.25
Demand charge on-peak - generation*	\$31.21
Federal transmission and ancillary services*	\$23.43
Federal transmission cost adjustment*	\$1.72
LFCR adjustor	\$1.86
<b>Cost of electricity you used</b>	<b>\$197.90</b>

**Taxes and fees**

Regulatory assessment	\$0.48
State sales tax	\$11.33
County sales tax	\$1.42
City sales tax	\$5.46
Franchise fee	\$3.97
<b>Cost of electricity with taxes and fees</b>	<b>\$220.56</b>

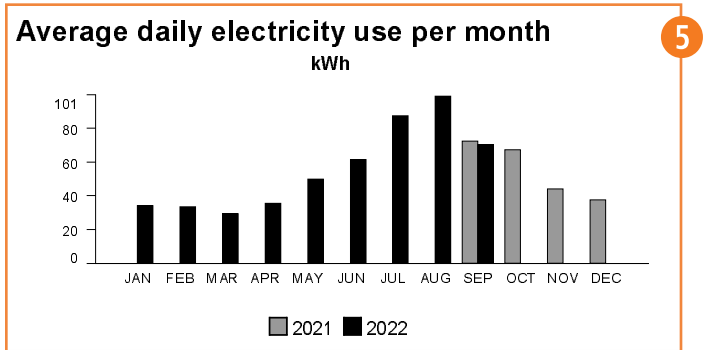
**Total charges for electricity services \$220.56**

\* These services are currently provided by APS but may be provided by a competitive supplier.

**3 Amount of electricity you used**

Meter reading on Sep 2	97320
Meter reading on Aug 3	95184
<b>Total electricity you used, in kWh</b>	<b>2136</b>
On-peak meter reading on Sep 2	8339
On-peak meter reading on Aug 3	8252
<b>On-peak electricity you used, in kWh</b> <small>(4pm - 7pm Monday - Friday)</small>	<b>87</b>
<b>Off-peak electricity you used, in kWh</b> <small>(All other hours and certain holidays)</small>	<b>2049</b>

On-peak demand meter reading	2.44
<b>Your billed on-peak demand in kW</b>	<b>2.4</b>



**6 Comparing your monthly use**

	This month	Last month	This month last year
Billing days	30	34	29
Average outdoor temperature	90°	94°	91°
Your total use in kWh	2136	3407	2128
Percentage of on-peak use	5%	4%	6%
Your billed demand in kW	2.4	5.9	2.7
Your average daily cost	\$7.35	\$11.24	\$6.79

## Bill Descriptions:

- 1 Account information**—Here you will find important information regarding your account, service plan, meter number and billing cycle.
- 2 Charges for electricity services**—This is a breakdown of all the charges that go into your energy cost. This will include information regarding your energy usage, adjustors, on- and off-peak charges and more. See the third page of this document for a full breakdown of charge descriptions.
- 3 Amount of electricity you used**—This section shows the dates your meter was read, the total amount of energy used during this billing period and the amount of energy used during on- and off-peak hours.
- 4 Demand usage**—Here you will find your billed on-peak demand usage. The demand charges on your bill are based on this usage.
- 5 Average daily electricity used per month**—Compare this month's average daily energy use with your average daily usage last month and in the same month of the previous year.
- 6 Comparing your monthly use**—Compare this month's average outdoor temperature, your energy use and your on-peak demand with the average outdoor temperature, your energy use and on-peak demand last month and during the same month of the previous year.



**Your electricity bill**  
September 2, 2022

**John Doe**

**Your account number**  
0123456789

**Service plan:** Time-of-Use 4pm-7pm Weekdays with Demand Charge

**Meter number:** XX0000  
**Meter reading cycle:** 11

## Charges for electricity services

### Cost of electricity you used

1	Customer account charge	\$2.04
2	Delivery service charge	\$22.86
	Demand charge on-peak - delivery	\$9.29
3	Environmental benefits surcharge	\$5.93
4	Federal environmental improvement surcharge	\$0.86
5	System benefits charge	\$6.73
6	Power supply adjustment*	\$16.12
7	Metering*	\$5.64
8	Meter reading*	\$2.04
9	Billing*	\$2.28
	Generation of electricity on-peak*	\$8.64
10	Generation of electricity off-peak*	\$57.25
11	Demand charge on-peak - generation*	\$31.21
12	Federal transmission and ancillary services*	\$23.43
13	Federal transmission cost adjustment*	\$1.72
14	LFCR adjustor	\$1.86
	<b>Cost of electricity you used</b>	<b>\$197.90</b>

### Taxes and fees

15	Regulatory assessment	\$0.48
	State sales tax	\$11.33
	County sales tax	\$1.42
	City sales tax	\$5.46
16	Franchise fee	\$3.97
	<b>Cost of electricity with taxes and fees</b>	<b>\$220.56</b>

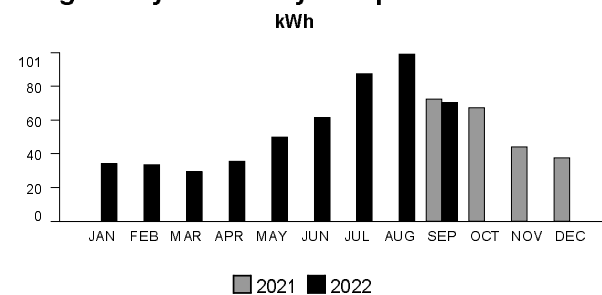
**Total charges for electricity services** **\$220.56**

\* These services are currently provided by APS but may be provided by a competitive supplier.

## Amount of electricity you used

Meter reading on Sep 2	97320
Meter reading on Aug 3	95184
<b>Total electricity you used, in kWh</b>	<b>2136</b>
On-peak meter reading on Sep 2	8339
On-peak meter reading on Aug 3	8252
<b>On-peak electricity you used, in kWh</b>	<b>87</b>
<small>(4pm - 7pm Monday - Friday)</small>	
<b>Off-peak electricity you used, in kWh</b>	<b>2049</b>
<small>(All other hours and certain holidays)</small>	
On-peak demand meter reading	2.44
<b>Your billed on-peak demand in kW</b>	<b>2.4</b>

## Average daily electricity use per month



## Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	34	29
Average outdoor temperature	90°	94°	91°
Your total use in kWh	2136	3407	2128
Percentage of on-peak use	5%	4%	6%
Your billed demand in kW	2.4	5.9	2.7
Your average daily cost	\$7.35	\$11.24	\$6.79

## Glossary of terms:

- 1 **Customer account charge**—The minimum charge for having service available, whether you used electricity or not.
- 2 **Delivery service charge**—A charge, based on your kWh usage and/or kW demand, to build and operate the equipment for delivering electricity to your home, including lines, poles, transformers and substations.
- 3 **Environmental benefits surcharge**—A charge to cover the costs of programs approved by the Arizona Corporation Commission, including energy efficiency and renewable energy projects.
- 4 **Federal environmental improvement surcharge\***—A charge to recover a portion of the cost of investments and expenses for environmental improvements at APS's generation facilities designed to comply with environmental standards mandated by federal laws or regulations.
- 5 **Systems benefits charge**—A charge to cover the costs of programs approved by the Arizona Corporation Commission, including low-income assistance, demand side management, customer education, environmental, renewables, long-term public benefit research and development, nuclear fuel disposal and nuclear power plant decommissioning programs as well as other programs approved by the Commission.
- 6 **Power supply adjustment**—An adjustment mechanism to recover fluctuations in fuel and purchased power costs.
- 7 **Metering**—A charge for providing and servicing the meter.
- 8 **Meter reading**—A fixed fee to determine your energy use.
- 9 **Billing**—The cost of calculating and providing your monthly statement.
- 10 **Generation of electricity**—The cost of producing the electricity you used this month.
- 11 **Demand charge on-peak - generation**—The cost of producing the electricity you used this month based on your kW demand.
- 12 **Federal transmission and ancillary services**—The cost for moving high voltage electricity from generating facilities and other sources to the APS distribution lines.
- 13 **Federal transmission cost adjustment**—A cost, based on your kWh usage, to adjust for annual charges in transmission-related costs procured to serve retail customers.
- 14 **LFCR adjustor**—A charge to recover fixed costs of providing service, such as power poles, wires, and other delivery infrastructure, that are lost due to mandated energy efficiency and rooftop solar.
- 15 **Regulatory assessment**—A cost imposed on customers of state-regulated utilities to help fund the Arizona Corporation Commission and Residential Utility Consumer's Office.
- 16 **Franchise fee**—A charge by a municipality for APS's use of the public rights-of-way for its facilities.

\*As of March 8, 2024, this adjustor will no longer appear on bills.